

# STRATEGIC PLAN

Our VISION

Wake Forest's vibrant, diverse, and welcoming community fosters its distinct character, thriving economy, and high quality of life.



# Our VALUES



## **CARING**

Demonstrating respect, honesty, understanding, helpfulness, and positivity



## COMMITMENT

Displaying a strong sense of dedication to the organization and your fellow employees



## **CHARACTER**

Demonstrating integrity, perseverance, and ethical behavior



## **COLLABORATION**

Embracing the value of teamwork and interdepartmental cooperation to achieve common goals





# Our MISSION

The Town of Wake Forest is committed to delivering superior services and celebrating the diversity of our organization.

## Our GOALS





## Sustaining Excellent Town Services

Wake Forest provides exceptional Town services by protecting and serving the community, empowering staff to seek creative solutions, and ensuring financial stability.

#### **PRIORITIES**

- Develop strategies to attract and retain Town staff, including outreach and workforce development opportunities for high school students
- Evaluate cost effective solutions for Town services
- Maintain public safety response times as road conditions change



# Creating Accessible Housing Opportunities

Wake Forest is dedicated to supporting housing opportunities for all persons and across all income levels.

#### **PRIORITIES**

- Develop an affordable housing plan
- Develop a plan to actively advocate for redevelopment of quality public housing
- Preserve naturally occurring affordable housing



# Fostering a Safe, Diverse, and Welcoming Community

Wake Forest is a safe and inclusive community with attractive neighborhoods and diverse, engaged residents.

#### **PRIORITIES**

- Create new and improved gateways and wayfinding
- Implement action items from the Northeast Community Plan
- Offer events that bring the community together and celebrate our diverse cultures



## Investing in Transportation and Infrastructure

Wake Forest invests in sustainable and connected infrastructure to meet the needs, expectations, and values of the community.

#### **PRIORITIES**

- Develop a Town-wide sustainability plan inclusive of power, water, stormwater, open space, and other infrastructure
- Educate the community about transportation issues, challenges, and opportunities
- Evaluate options for transit expansion to include microtransit
- Explore revenue options to support infrastructure needs



# **Advancing Community** and Economic Prosperity

Wake Forest attracts and retains a diverse mix of businesses and employment opportunities.

#### **PRIORITIES**

- Develop a business attraction and retention plan that includes job creation strategies and incentives
- Encourage and protect small and entrepreneurial businesses
- Evaluate options for a performing arts center
- Continue to provide a business- friendly environment