

GUIDE TO

TRASH, RECYCLING & YARD WASTE

SERVICE



TOWN of
WAKE FOREST



USE THE ONLINE
**WASTE
WIZARD**

TO HELP YOU SORT
YOUR WASTE WISELY

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CONTACT US

Town of Wake Forest
Public Works Department
234 Friendship Chapel Road
Wake Forest, NC 27587

☎ 919-435-9570
🌐 wakeforestnc.gov, search “solid waste”
✉ publicworksdept@wakeforestnc.gov

NEW RESIDENTS

New residents should set up service through Raleigh Water three business days prior to needing service. Call 919-996-3245 or visit raleighnc.gov/water and select “start or stop utility services.”

STAY INFORMED

Sign up for the Town’s free email subscription service at wakeforestnc.gov, search for “e-notifier.”



Beginning January 1, 2021, solid waste service will no longer be covered solely by annual tax revenues, but instead by a \$21 monthly solid waste fee included on residents’ Raleigh Water bill. The monthly fee includes weekly trash, recycling and yard waste collection along with seasonal collections for loose leaves, Christmas trees, bulk waste pickup and large brush collection.

The information in this guide is provided to help ensure you receive the best service possible and to inform you about additional information resources available on the Town’s website. **If you choose not to keep this guide, please recycle it.**



wakeforestnc.gov, search “Waste Wizard”

Meet the “Waste Wizard” — the Town of Wake Forest’s handy online tool designed to help you sort your household waste properly and stay informed about collection service.

HELPING YOU SORT YOUR WASTE WISELY

Using the Waste Wizard, simply type in the name of an item (such as “wrapping paper”) and the wizard will tell you whether it should go in your recycling cart or trash can. Some items such as motor oil or flourescent bulbs are not accepted in either cart and must be dropped off at a county facility. If in doubt, check with the wizard to determine if an item is considered hazardous and where the item can be taken for safe handling.

SIGN UP FOR WEEKLY REMINDERS SO YOU DON’T MISS YOUR COLLECTION DAY

Trash, recycling and yard waste is collected once a week from residences within the town limits of Wake Forest. To see your collection schedule, including any changes due to **holidays**, visit the Waste Wizard and type in your home address.

Using the “My Schedule” function of the Waste Wizard, you can sign up to receive a customized calendar or notification for your trash and recycling schedule. Select the type of reminder you wish to receive including email, phone call or text message.

VISIT THE WIZARD AND SIGN UP TODAY

Visit wakeforestnc.gov and search “Waste Wizard” to sign up and get started. The Waste Wizard is also a function on the Town of Wake Forest app.

YOUR ROLLOUT CARTS

HOW TO POSITION YOUR CARTS CORRECTLY

- Carts should be placed at the curb of the address being serviced by 7 a.m. on the scheduled pickup day
- Arrows on cart lid face out to the street
- Leave four feet of space between the carts so that the truck's "arm" can grip the cart
- Carts should be at least 4 feet away from utility poles, fences, mailboxes, fire hydrants, trees, cars and any other objects



PLACE CARTS OUT BY 7 A.M.

Please have carts at the curb by 7 a.m. on the day of service but no earlier than 6 p.m. on the day prior to service. Please bring carts back in on the day of service.

BAG YOUR TRASH, BUT NOT RECYCLABLES

All trash should be bagged before it's disposed of in your trash rollout cart. This prevents flyaway litter as the trash cart is emptied into the trash truck.

Recyclables should not be bagged or bundled before placing in the recycling rollout cart. They should be dropped loosely into the cart. This helps when the items are being sorted at the recycling facility.

Bag Trash



Keep Recyclables Loose (no bags)



KEEPING YOUR CARTS CLEAN

Customers are responsible for keeping their carts clean. Public Works recommends LA's Totally Awesome® all-purpose cleaner to remove stuck on items and odors.

ADDITIONAL CARTS & CART REPAIRS

Each address is assigned one 96-gallon trash cart and one 96-gallon recycling cart. Residents may request additional rollout carts or repairs (if the lid or wheels are missing or broken) by filling out the online form at wakeforestnc.gov, search "cart request form." Annual charges apply for additional carts.

WHEN YOU MOVE, THE CARTS STAY

The carts belong to the Town of Wake Forest. If you move, please leave your carts in your garage or behind your home. Make sure the carts are clean and empty. There's no need to cancel your service. Simply leave your carts in the garage or behind the home.

RECYCLING

What's Accepted

PAPER					
	mixed paper	paperboard cartons	cardboard flatten boxes	milk & juice cartons	paper egg carton
PLASTIC					
	drink bottles <i>screw on caps before recycling</i>	plastic jars <i>empty and rinsed</i>	plastic bottles <i>no pumps</i>	plastic jugs <i>empty and rinsed</i>	plastic containers <i>no lids, empty and rinsed</i>
GLASS					
	green glass	brown glass	glass jars <i>empty and rinsed</i>	baby food jars <i>empty and rinsed</i>	glass bottles <i>empty and rinsed</i>
METAL					
	aluminum cans	metal food cans <i>empty and rinsed</i>	tuna cans <i>empty and rinsed</i>	pet food cans <i>empty and rinsed</i>	aluminum pans & foil <i>clean</i>

How to Prepare Recycling for Collection



Do not bag recyclables. Items should be placed loose in the cart.

- empty and rinse containers if needed (no liquid or food should be in the container)
- screw the caps back on plastic bottles
- break down cardboard boxes to optimize space

RECYCLING

What's Not Accepted



small paper pieces



shredded paper



hardcover books
binding not recyclable



soiled take-out containers



soiled cardboard



plastic baggies & pouches



single-use cups, lids & straws



six-pack rings



lids



take-out containers



windows



mirrors



glassware



soiled aluminum foil



pots



hangers
take back to the dry cleaner

What's Accepted Somewhere Else *(but not in your recycling cart)*



electronic equipment & batteries

take to a Wake County Recycling facility, see wakegov.com/recycling



Unsure if an item can be recycled?
Check the **Waste Wizard!**

Type in the name of the item and the Waste Wizard will tell you if it should go in your recycling or trash cart.

Visit wakeforestnc.gov, and search "Waste Wizard."



TRASH

DEFINITION: Trash is common non-hazardous household waste that cannot be recycled or reused.

What's Accepted



lightbulbs
not CFLs



broken glass



grease & oil
recycle the bottle



pet waste &
household trash
must be bagged



dried paint*

*Wet paint is likely to spill and leak on streets and equipment during disposal. To dispose of unwanted paint leave the paint can open to dry. Mix in play sand or kitty litter to help absorb the paint. Once the paint has dried it can then be discarded in your trash cart.

What's Not Accepted



yard waste



tires



wooden pallets

HAZARDOUS MATERIALS



automobile
fluids



flourescent
lightbulbs



batteries



lighter fluid/
kerosene



paints/
lacquers/
polishes



pesticides/
herbicides

ALSO: acids, ammonia, bleach, chemicals, fire extinguishers, fuel, fungicides, herbicides, mercury thermometers, mineral spirits, oil-based paint, paint thinners, pesticides, poisons, polishers, solvents.

Visit wakegov.com/recycling for drop-off locations of hazardous materials.

How to Prepare Trash for Collection



Bag your trash before putting it into the cart.

- Town ordinance requires that trash be bagged before it's placed in the cart. This prevents flyaway litter as the cart is emptied into the truck.
- Do not leave additional bags or boxes of trash next to your rollout cart. Items left next to the cart will not be picked up.

BULK WASTE

DEFINITION: Bulk waste is trash not able to fit in your trash cart.*

Bulk waste is collected from the curb on Tuesdays **by appointment only**. See "How to Schedule" below.

What's Accepted



furniture
indoor & outdoor



lawn mowers
drain oil and gas



wooden pallets



bookshelves



appliances
*stove, refrigerator,
washer/dryer*



rugs



mattress



mirrors
must be wrapped



swing sets

ALSO: bed frames, trampolines, vacuum cleaners, fencing, moving boxes, packing materials

*Subject to the availability of equipment and to the provisions of the Town's bulk waste collection policy, the maximum quantity of bulk waste which will be collected is not regulated.

What's Not Accepted



construction material
*pre-treated lumber,
drywall*



**move outs,
evictions &
clean-outs**



gasoline, oil



tires



electronics
*computer, phone,
printers, TV, radio*



batteries

ALSO: hazardous materials, concrete, remodeling and construction material

Visit Wake County Recycling & Waste Disposal at wakegov.com to see a list of drop-off locations for items that the Town of Wake Forest cannot collect.

Most bulk waste items wind up in area landfills. Before scheduling a pickup, consider one of the environmentally-friendly alternatives on pg. 8. The Wake County Convenience Center is also an alternative.

How to Schedule a Bulk Waste Pickup



Two free collections permitted per year. Each additional collection is \$50.

- Fill out the online bulk waste pickup form at wakeforestnc.gov, search "bulk waste pickup."
- Submit your request before 2 p.m. Monday for a Tuesday pickup.
- Put items behind the curb (not in the street) and do not block the sidewalk.
- Questions? Call 919-435-9570.



SUSTAINABLE OPTIONS

Help keep items out of the landfill. Before putting something in the trash or requesting a bulk waste pickup, consider one of these environmentally-friendly alternatives:

Habitat for Humanity

Most Habitat ReStores offer pickup of furniture donations, as well as other large items including appliances, building materials and more. You must have two or more items for pickup.

www.wakerestore.org

Vietnam Veterans of America Donation Pickup Service

Make a veterans clothing donation, household items donations, and furniture donations to Vietnam Veterans of America by scheduling a free VVA donation pick-up through Donation Town. Donation Town will give you all the information you need to schedule a Vietnam veterans donation pick up in our community. Visit the donation pick up scheduling webpage to schedule your donation pickup. www.donationtown.org

Goodwill

When you donate your stuff to Goodwill®, you create opportunities for individuals in our community looking to find a job and build skills, including veterans and military families, single mothers and many others. Your impact doesn't end there — the planet also benefits when you choose to ditch the dumpster and drop your items at Goodwill. Over the past few years alone, you've helped keep billions of pounds of clothing and household items out of landfills. www.goodwill.org

Social Media

Your trash may be someone else's treasure. Consider posting your bulky item for free on Nextdoor or Facebook.

Electronic Recycling

A Raleigh-based business called Anything With a Plug provides curbside removal of unwanted electronics. They accept anything with a plug:

- Computers
- Kitchen appliances
- Printers & copiers
- Stereos
- All types of cords and cables
- CRT monitors & TV sets (except projection-style TVs)
- Game consoles
- Batteries
- Cell phones

www.anythingwithaplugrecycling.com
919-610-3465

Household Hazardous Waste

Household hazardous materials cannot be disposed in the landfill because of their caustic properties and potential for environmental contamination.

Wake County residents can drop off these materials for proper disposal at North Wake Household Hazardous Waste Facility, 9037 Deponie Drive, Raleigh. www.wakegov.com

Wake County Recycling & Waste Disposal

Visit Wake County Recycling & Waste Disposal at wakegov.com/recycling to see a listing of drop-off locations for other items that cannot be collected by the Town of Wake Forest.

YARD WASTE COLLECTION GUIDELINES

- Yard waste service is provided to any residence that receives trash service from the Town of Wake Forest.
- Yard waste must be placed in front of your residential property. No yard waste is collected from vacant lots, unoccupied properties or commercial properties.
- Yard waste must be placed in a Town-provided yard waste cart, clear bags, brown paper bags or reusable household containers.
- **Large brush pickup must be scheduled in advance** by filling out an online form at wakeforestnc.gov, search “brush pickup.”
- **Landscape Contractors:** Yard waste pruned or cut by a contractor will be collected by the Town if it’s prepared according to Town guidelines. Yard waste must be placed in front of individual homes, not in front of common areas or open space. See pg. 10 for a list of accepted items.
- **Subdivisions with alleys:** Put yard waste in front of your home on the main street for service.

QUANTITY LIMITS

YARD WASTE IN CONTAINERS



10 containers
(20–48 gallon)

OR

BAGGED YARD WASTE



20 bags
(45 gallon)

clear or brown paper bags only

LARGE BRUSH

(yard waste, such as tree limbs and brush, that does not fit into bags or containers)



8 cubic yards

(two pickup truck loads)

Pickup must be requested in advance at wakeforestnc.gov, search “brush pickup”

WEIGHT LIMITS

50 LBS
max per container



50 LBS
max per bag



NO WEIGHT LIMIT



YARD WASTE

DEFINITION: Yard waste is vegetative matter resulting from landscaping maintenance.

What's Accepted



leaves

*bagged or contained
mid March–Oct*



twigs



pine cones



grass clippings



garden refuse



pine straw



branches

*1"–4" diameter
cut to 6' max*



large branches

*4"–10" diameter
cut to 2' max*

What's Not Accepted



animal waste



rocks & gravel



plants in pots



dirt



bags



plastic trays



**fences &
building
materials**



tree stumps



**logs over
10" diameter**

**Do not mix branches
with other yard waste**



How to Prepare Yard Waste for Collection



clear or
brown paper
bags only

Bag it or put it in a container marked "YW" (yard waste).

- *Container:* 48-gallon, marked "YW"
- *Bags:* 45-gallon, clear plastic or 30-gallon, brown paper
- *Large brush:* place in a pile **behind** the curb and schedule a large brush pickup online at wakeforestnc.gov

Place all yard waste behind the curb.

Allow **4 feet** of clearance from cars, mailboxes and trees.

LOOSE LEAF COLLECTION

FIRST MONDAY IN OCTOBER THROUGH THE SECOND FRIDAY IN MARCH

What's Accepted



leaves

Leaves only, please. Any other items will cause mechanical failures in the vacuum trucks.

Loose leaf collection runs from the first Monday in October through the second Friday in March.

Throughout the rest of the year leaves must be bagged in clear or paper bags or placed in a container marked YW (yard waste).

What's Not Accepted



sticks*



rocks



pine cones*



garden trimmings*



trash



tree limbs*

*Please separate these items from your loose leaf piles and put them in yard bags or cans for regular yard waste collection.

ADDITIONAL SERVICES

Free Leaf Mulch:

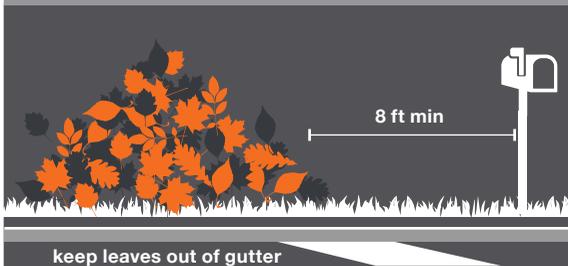
Leaf mulch is available from October through March. Each delivery is approximately 20 cubic yards.

To request a free leaf mulch delivery, call 919-435-9575.

Leaf Collection Hotline: 919-435-9582

During loose leaf collection season, call the Leaf Collection Hotline to track daily progress of leaf collection crews. The hotline is updated each weekday morning with information concerning where crews will be working that day.

How to Prepare Loose Leaves for Collection



- Place leaves **behind the curb**, not in the street or gutter, where they obstruct traffic and drainage.
- Leaf piles should be placed **at least 8 feet away** from cars, mailboxes, trees and shrubs.
- Leaf piles must be free of sticks, rocks, pine cones, limbs and debris.



TOWN of
WAKE FOREST

PUBLIC WORKS

234 Friendship Chapel Rd., Wake Forest, NC 27587

PRESORTED
First Class Mail
US Postage
PAID
Permit No. 611
Raleigh, NC

MY WEEKLY SCHEDULE:



Trash &
Recycling

IS COLLECTED ON:



Bulk
Waste

IS COLLECTED BY REQUEST ONLY
ON TUESDAYS

Request a pickup at wakeforestnc.gov,
search "bulk waste pickup"



Yard Waste

IN CONTAINERS, CART,
CLEAR BAGS OR
BROWN PAPER BAGS

IS COLLECTED ON:



Large
Brush

IS COLLECTED BY REQUEST ONLY
ON MY REGULAR YARD WASTE DAY

Request a pickup at wakeforestnc.gov,
search "brush pickup"

To find the schedule for your address, visit wakeforestnc.gov and search "Waste Wizard." Write your dates above or sign up to receive a weekly reminder by email, phone or text.

Complete information about solid waste service is available at the Waste Wizard.