

Our Town

May/June 2020

TOWN of WAKE FOREST



The Town of Wake Forest encourages residents to remain mindful and responsible.

STAY STRONG

Stay positive. Stay safe. Stay home.

The Town of Wake Forest remains under a State of Emergency in response to the COVID-19 pandemic. In an effort to limit the spread of the coronavirus while maintaining essential services, the Town has implemented several changes to ensure social and physical distance and limit exposure.

All Town of Wake Forest-sponsored events and activities have been canceled or postponed at least through Sunday, May 31. These events include (but are not limited to) Six Sundays in Spring (April 26-May 31), the Memorial Flag-Raising Ceremony (May 4), Friday Night on White (May 8), Cemetery Walking Tour (May 9), Music at Midday (May 14 and 21), Family Movie Night at Joyner Park (May 23) and Multicultural Day (May 30).

All Wake Forest Renaissance Centre-hosted events, activities and rentals are also canceled through May 31, including (but not limited to) First Friday Flix (May 1), flix4kidz and Free at 3 (May 11) and VIBEZ by SOLE Defined (May 15).

Spring Ball Leagues Cancelled

All Parks, Recreation & Cultural Resources Department-sponsored cultural programming has been suspended through May. All youth and adult athletics programs have also been canceled through May, including Spring Baseball, Softball and T-Ball Leagues.

The PRCR Department will continue offering a liberal refund policy for programs and rentals. For questions about PRCR refunds call 919-435-9560.

For a complete listing of Town cancellations, postponements and closures, visit wakeforestnc.gov/covid-19-coronavirus/alerts-closures.

Town of Wake Forest
301 S. Brooks Street
Wake Forest, NC 27587
919-435-9400

wakeforestnc.gov

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POSTAL CUSTOMER

News Highlights

We need your help. » When setting out your trash and recycling carts, please remember to leave four feet of space between the receptacles. This ensures that the mechanical “arms” on the collection truck can grip the cart. Also, please make sure your carts are at least four feet away from power poles, mailboxes, trees, cars and other objects. Finally, it’s especially important to put all your waste in the carts instead of on the ground. Thank you for your help!



Wake Forest’s beauty is everyone’s duty. Please don’t litter. » Please put all waste—including used masks and gloves—in waste receptacles. Residents that see someone littering are encouraged to record the license plate of the “litterbug” and report the incident to NCDOT’s Litter Management Program. Call 1-800-331-5864 or fill out an online report at ncdot.gov, search “swat a litterbug.”



Top five ways to stay informed

Here are key ways to stay up to date on Town programs, services and events:

- **Download the app.** You'll have information at your fingertips. Search for the "Town of Wake Forest" app in Google Play, iTunes or in the iPhone app store.
- **Find us on social media.** We're on Facebook, Twitter, Instagram and Nextdoor. Search for the Town of Wake Forest and see our posts.
- **Visit the website.** Updated regularly, wakeforestnc.gov is your portal to important information. Use our Google-powered search engine to find topics of interest.
- **Subscribe to E-Notifier.** Subscribe to one or more categories to receive traffic alerts, police advisories, *The Week Ahead* and more via email.
- **View videos.** Watch Town of Wake Forest videos on YouTube and watch real-time streaming video broadcasting on Wake Forest TV 10 directly from the Town's website.

📧 wakeforestnc.gov, search "communications", Communications & Public Affairs Director Bill Crabtree, ☎ 919-435-9421, ✉ bcrabtree@wakeforestnc.gov



PUBLIC WORKS

Improvements underway on Ligon Mill Road

The Town of Wake Forest is set to begin an improvement project on a short segment of Ligon Mill Road. The 1,100-foot section spans from South Main Street (US 1-A) to the Walmart driveway.

The Town will improve vehicular and pedestrian traffic flow by adding turn lanes, travel lanes, sidewalks, bike lanes, streetlights, crosswalk and pedestrian signal improvements.

The project is scheduled to begin in May 2020 and be completed in fall 2021. Two-way traffic will be maintained at all times during construction with intermittent lane-closures during the day. Access to businesses will remain open at all times.

Transportation Engineer Jonathan Jacobs, ☎ 919-435-9441, ✉ jjacobs@wakeforestnc.gov



The Public Works Department is responsible for a wide range of services that residents rely upon.

PUBLIC WORKS WEEK

Highlighting the many responsibilities of Wake Forest's Public Works Department

National Public Works Week is the third week of May. During May, we recognize the department that is responsible for maintaining our roadways, collecting our waste, pruning our street trees, keeping our lights on and so many other services that residents rely upon.

Although Wake Forest's yard waste service has been temporarily suspended due to the closure of the Raleigh Yard Waste Center, the Public Works staff continue to work uninterrupted through the COVID-19 response.



The Town of Wake Forest Public Works & Utilities Department consists of the following divisions:

Engineering (8 employees)

The Engineering Division is responsible for managing the design and construction of roadway, sidewalk, greenway and stormwater projects within the Town's right-of-way.

Transportation Engineering—In addition to overseeing roadway projects, staff review all Traffic Impact Analysis (TIA) and private development plans for all roadway design, infrastructure, and safety.

Erosion & Sediment Control—The Town regulates any land disturbing activities over half an acre with an Erosion & Sediment Control permitting and inspection program. The goal is for no sediment to leave any construction site and pollute Wake Forest's natural environment.

Stormwater Management—Town staff administer the Stormwater Management program which is designed to protect its drainage infrastructure, improve the efficiency of the overall drainage system, and ultimately enhance the local environment.

Construction Inspection—Staff perform inspections on Town infrastructure to ensure our facilities are built to safety standards for residents and visitors.

Solid Waste (12 employees)

The Solid Waste Division is responsible for the Town's waste collection program.

Trash & Recycling Collection—Town staff administer the contracts for weekly solid waste and recycling collection from residences and Municipal Service District. They also collect park trash and service the trash cans in downtown Wake Forest.

Yard Waste Collection—Town staff collect leaves, twigs, grass, limbs, hedge clippings and other residential yard waste. During fall and winter months, they collect loose leaves with the vacuum trucks.

Streets (20 employees)

The Streets Division maintains all Town infrastructure. Staff construction workers repair, replace and install sidewalks, curbs and gutters. They patch potholes and replace damaged or stolen street signage on town streets. They clean and maintain ditches and storm drain structures. They sweep town streets and pretreat roads and remove snow during winter weather. They

also maintain the Wake Forest Cemetery as well as other cemeteries along East Walnut Avenue and North Taylor Street.

Urban Forestry (2 employees)

Urban Forestry staff provide for the care and maintenance of thousands of trees and other vegetation located on public property and rights-of-way. They ensure tree preservation for land development. Through a variety of methods, they safeguard the current tree canopy of 45% coverage.

Fleet Maintenance (6 employees)

Fleet Maintenance staff maintain and service 400 pieces of equipment including Town vehicles.

»» The Public Works Department is located at 234 Friendship Chapel Road. To contact Public Works during normal business hours (Monday-Friday, 7 am-3:30 pm) call ☎ 919-435-9570.

📍 wakeforestnc.gov, search "public works"

Wake Forest Power (26 employees)



**WakeForest
POWER**

Wake Forest Power is comprised of a dedicated staff who strive to provide uninterrupted electric service to nearly 8,000 residential

and commercial customers. Utility crews operate and maintain more than 140 miles of overhead electric distribution lines. They regularly refurbish or rebuild electric lines that show signs of wear and upgrade facilities where electric load has grown.

»» Wake Forest Power is located at 5031 Unicon Drive. To contact Wake Forest Power during normal business hours (Monday-Friday, 7 am-3:30 pm) call ☎ 919-435-9573.

📍 wakeforestnc.gov, search "wake forest power"

PARKS, RECREATION & CULTURAL RESOURCES

Spirit Week winners

Wake Forest families were invited to participate in the first-ever "#StayStrongWF Spirit Week." During the week of April 6, the PRCR Department asked residents to show their creativity by sharing photos using the following themes. The winners are:

HERO DAY:
Alecia Soltes

BUILD A FORT DAY:
LisaJoy Wall

CRAZY HAIR DAY:
Amanda Murtha

SCHOOL SPIRIT DAY:
Holly Little

SPRING FEVER DAY:
Tami Punte



Beware of COVID-19 Economic Impact Payment scams

IRS—Criminal Investigation and the US Attorney's Office in the Eastern District of North Carolina continue to warn North Carolina taxpayers to be alert about possible scams relating to COVID-19 Economic Impact Payments as well as other malicious attempts to defraud people relating to the COVID-19 pandemic.

For most Americans, the Economic Impact Payment will be distributed automatically and result in a direct deposit into the bank account designated by their 2018 or 2019 federal tax return. For eligible recipients who have traditionally received tax refunds via paper check, they will receive their Economic Impact Payment in this manner as well. The IRS will calculate and automatically send payment with no action required by most eligible recipients.

Please note the following tips to avoid becoming the victim of a scam:

- The IRS will not contact you to ask you to pay a fee or confirm personal information prior to receiving the payment.

- If you receive a call, text, or email asking for payment or confirmation of personal or financial information, it is a scam. Do not give out your bank account, debit account or PayPal account information, even if the caller claims it is necessary to get your check or that by doing so you can receive your payment faster.

- Additionally, don't click on links in texts or emails relating to Economic Impact Payments.

For more information, visit the IRS website at irs.gov/coronavirus.



Try composting

Many yard trimmings can be quickly composted at home and re-used as mulch. If you aren't already backyard composting and would like to learn how, visit wakeforestnc.gov and search "composting."

Let's make sure Wake Forest counts

You can still respond to the 2020 Census, if you haven't already done so. The 2020 Census is open for self-response online at 2020Census.gov, over the phone by calling the number provided in your invitation, and by paper through the mail.

The Census Bureau strongly encourages the public to respond to the census online using a desktop computer, laptop, smartphone or tablet. You can respond online or by phone in English or 12 other languages. There are also 59 non-English language guides and videos (plus American Sign Language) available on 2020census.gov ensuring over 99% of U.S. households can respond online in their preferred language. It has never been easier to respond on your own—all without having to meet a census taker. This is really important with the current health and safety guidance being provided by national, state and local health authorities.

For more information, visit 2020census.gov.



URBAN FORESTRY

Wake Forest earns Tree City & Tree Line USA awards



The Town of Wake Forest has been named a 2019 Tree City USA and Tree Line USA award winner. This marks the 41st year Wake Forest has earned the Tree City USA designation and the sixth year it has been

recognized as a Tree Line USA.

Awards are presented annually to communities and utilities that demonstrate a commitment to making their communities more livable by planting and caring for trees.

wakeforestnc.gov, search "urban forestry"



To help you maintain social distancing guidelines, choose greenways that are less crowded.

Town parks and greenways are open, but please:

SAFETY FIRST

During the coronavirus pandemic, Wake Forest parks have been a welcome reprieve for residents seeking an outdoor escape. All greenways and parks, including Flaherty Dog Park, remain open to the public, yet all water fountains are turned off and bathrooms, playgrounds and picnic shelters are closed.

The Parks, Recreation & Cultural Resources Department has released guidelines advising citizens how to use Town parks and trails in a manner that will reduce the transmission of COVID-19. These guidelines are based on direction from the National Recreation & Parks Association:

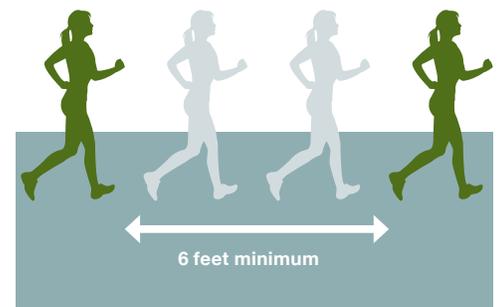
- Refrain from using parks or trails if you are exhibiting symptoms.
- Follow CDC's guidance on personal hygiene prior to, during, and after use of parks or trails.
- Be prepared for no access to public restrooms, potable water, or protection from the elements.
- Observe CDC's minimum separation of six feet from other individuals at all times.
- While on trails, warn other users of your presence and step aside to let others pass.
- Follow CDC guidance on the maximum advisable size of social gatherings.
- Reduce crowding and travel by sticking to close-to-home parks and trails.
- Select alternatives to crowded parks and trails.
- Obey all closures of community centers, playgrounds, and restrooms.

- Minimize use of high-touch park amenities such as benches, picnic tables, trash cans, and railings.

Wake Forest residents are encouraged to visit wakeforestnc.gov/covid-19-coronavirus/alerts-closures for a complete listing of Town cancellations, postponements and closures.

Community health and safety is the top priority for the Town of Wake Forest. The situation surrounding COVID-19 is ever-changing, so Town officials are closely monitoring daily updates and following guidelines from the Wake County Health Department, N.C. Department of Health and Human Services (NCDHSS) and the Centers for Disease Control (CDC). Additional information and updates will be provided as circumstances warrant.

wakeforestnc.gov, search "covid-19"



Maintain 6 feet of distance between yourself and others.



Stay at Home

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sahseniors.com • 919-556-3706

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chantillycarehome.com • 919-726-8999

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Wake Forest

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If you are interested in learning more about our
program, please call us at **919.276.4005.**

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dirtydogsspa.com/grooming-school

COMMUNICATIONS & PUBLIC AFFAIRS

Explore the Town's video library

The Communications Department offers an online library of videos on a variety of useful topics. The videos are typically broadcast on WFTV 10, but they are also available for on-demand viewing.



Covering topics such as "Bulk Waste Pickup" and "Joyner Park Community Center," the videos are short segments that provide plenty of useful information. Categories of videos include: Special Events, Online Meetings, Wake Forest 411 and more.

Visit the video library by going to wakeforestnc.gov/wftv-10 and clicking on the WFTV 10 Videos tab.

📧 wakeforestnc.gov, search "wftv 10 videos", Communications & Public Affairs Director Bill Crabtree, ✉ bcrabtree@wakeforestnc.gov, ☎ 919-435-9421

HISTORIC PRESERVATION

Take a virtual tour of significant places in Wake Forest

Explore Wake Forest from the comfort of your own home with these virtual tours available on the Town's website.

Wake Forest Cemetery Virtual Tour.

Learn about some of the notable people that are buried at Wake Forest Cemetery.

To get there: Visit wakeforestnc.gov and search "cemetery walking tour." Then look for "Wake Forest Cemetery Virtual Tour" in the sidebar.

Interactive Map of Historic Places.

Browse the interactive map to learn about some of the historic

sites in Wake Forest. Click on building icons to view photos and read about the historic districts, landmarks, and homes. **To get there:** Visit wakeforestnc.gov and search "historic districts." Then scroll down to the interactive map.

Downtown Wake Forest Historic District Tour. Learn about significant buildings in the Downtown Wake Forest Historic District. **To get there:** Visit wakeforestnc.gov and search "historic districts." Then select "downtown Wake Forest historic district" from the sidebar. Then click on the virtual tour link in the sidebar.

Discover Wake Forest Video Series. The video series features these Wake Forest treasures: the Wake Forest Historical Museum, E. Carroll Joyner Park, Flaherty Dog Park, Downtown Wake Forest, The Factory, Wake Forest Greenways and Falls Lake State Recreation Area. **To get there:** Visit wakeforestnc.gov and search "discover Wake Forest."



As a Lebanese immigrant, Mr. Bolus started out in retail selling goods from a horse-pulled wagon. The business prospered and he and his family established Bolus Department Store in Wake Forest. Learn about other notable people on the Wake Forest Cemetery Virtual Tour.

Watch board meetings live on Town's website

The Wake Forest Board of Commissioners typically meets on the third Tuesday of each month at 7 p.m. Meetings can be viewed both live and on demand through the Agendas & Public Meeting Portal on the Town's website. To get to the portal, visit wakeforestnc.gov and search "public meeting portal."

Board of Commissioners meetings are also broadcast live on Wake Forest TV 10—the Town's government access channel—then re-broadcast daily throughout the remainder of the month at 9 a.m., 3 p.m., and 9 p.m. The television channel is available only to Wake Forest residents and businesses that subscribe to Spectrum Cable TV service. However, WFTV 10 can be viewed online in real-time streaming video by anyone who has internet access. To stream WFTV 10 online, visit wakeforestnc.gov and search "wftv 10."

Sign up to receive Board of Commissioners meeting summaries.

Meeting summaries are issued from the Communications & Public Affairs Department following the Board's monthly meetings. To receive each month's meeting summary via email, sign up for E-Notifier at wakeforestnc.gov (search "enotifier"). The brief meeting summaries should not be viewed as official minutes. To request the official meeting minutes, contact Town Clerk Deeda Harris at dharris@wakeforestnc.gov.

📧 wakeforestnc.gov, search "public meeting portal", Communications & Public Affairs Director Bill Crabtree, ✉ bcrabtree@wakeforestnc.gov, ☎ 919-435-9421

POLICE

Are you parking your car correctly?

Park in the direction of traffic flow or risk a \$25 fine. On a two-way road, you must park with the passenger side (right) wheels next to the curb. Otherwise, you are parked illegally.



No parking in "access aisles" of handicap parking spaces. All motorists are prohibited from parking in the access aisles of handicap parking spaces. Access aisles are painted with diagonal hatch marks to discourage parking in them. The Town's ordinance applies to all motorists regardless of whether the driver and/or the passenger(s) have a disability plate or placard.



Top: The grey SUV is parked illegally. The passenger-side wheels should be against the curb. Bottom: Drivers who park illegally on yellow hatched lines are subject to a \$250 fine.

Anyone parking in an access aisle is subject to a \$250 fine.



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Take a fresh look at RECYCLING

We all know what this symbol means.
Or do we?

If you're unsure whether an item can be accepted as a recyclable, find out quickly with the Waste Wizard

Available on the Town's website at wakeforestnc.gov, the "Waste Wizard" is an interactive tool that allows you to type in key words related to disposable household materials and receive valuable disposal tips.

From aluminum cans and phone books to popcorn bags and plastic beverage bottles, the search tool helps you determine which items can be recycled and which ones should be thrown away.

As a bonus, the Waste Wizard is provided as a function on the Town of Wake Forest app.

The rules of recycling have changed. Did you know that not all items marked with the recycling symbol are recyclable as part of the Town's waste reduction efforts?

As it turns out, some items actually create a greater environmental detriment and cost to recycle than to throw them out in the trash.

Another challenge for the recycling industry is that many items that wind up in the mix actually impair the efficiency and safety of handling legitimate recyclables. These unwanted materials can make the whole lot unusable, thereby making contamination a serious and costly obstacle for recycling!

While it feels good to reduce landfill volume and help the environment, attempting to recycle the wrong things—or wishing they could be recycled—can actually negate recycling efforts. It's less important to fill the bin with a mix of things we *think* may be recyclable as it is to put in things we *know* are recyclable.

Today's recycling is all about shape and size. To help the process, remember to keep



recycling in its original form. For example, stop crushing cans, or tearing paper into small pieces, as modern recycling equipment separates items based on their intact shape.

If you are not sure if an item is recyclable, throw it in the trash, not the recycle bin. "When in doubt, throw it out."

If it feels like you are putting too much in the trash, consider what you are tossing out and seek other ways to make an impact. For example, make a point to choose alternatives to single-use consumables. Products like reusable mugs instead of single-use cups, and reusable shopping bags instead of plastic or paper, are easy ways to make a big difference!

Do all you can to avoid contributing to recycling contamination. One way is to rinse all items clean before adding them to a recycling bin.

You are the first step to successful recycling that is cost-effective and environmentally-beneficial process. Thank you for caring and doing your part.

🔍 wakeforestnc.gov, search "recycling", ☎ 919-435-9570

Paper	Plastic	Metal	Glass
<p>mixed paper, cardboard, paper cartons</p>	<p>beverage containers, plastic bottles, food containers</p>	<p>aluminum cans, metal cans</p>	<p>green, brown & clear glass</p>

Accepted items are shown above. If in doubt, throw it out.

BOARD OF COMMISSIONERS MEETINGS

Third Tuesday | 7 p.m.
Town Hall Board Room

BOARD OF COMMISSIONERS WORK SESSION

First Tuesday | 5:30 p.m.
Town Hall Board Room

PLANNING BOARD MEETINGS

First Tuesday | 7:30 p.m.
Town Hall Board Room

View meetings :

- live on **WFTV 10** and re-broadcast at 9 a.m., 3 p.m. and 9 p.m. daily for up to two weeks after the meeting
- live at wakeforestnc.gov, search "wftv 10", and on-demand in streaming video



WFTV 10 is the Town's government access channel available to Spectrum TV subscribers. Watch WFTV 10 live online at wakeforestnc.gov, search "wftv 10".

STAYING INFORMED

E-NOTIFIER

Sign up for the Town's free email subscription service at wakeforestnc.gov (search for "e-notifier")



TOWN of WAKE FOREST

301 S. Brooks St.
Wake Forest, NC 27587
919-435-9400
wakeforestnc.gov



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