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FOR IMMEDIATE RELEASE

CITY OF RALEIGH PLANS WATER PRESSURE INCREASE IN NORTHERN WAKE FOREST

WAKE FOREST, NC – October 13, 2010 – The City of Raleigh Public Utilities Department has announced plans to increase the water pressure in much of northern Wake Forest. Officially described as a “pressure zone switchover,” the project will be completed in several phases, ultimately resulting in greater water pressure for approximately 4,000 City of Raleigh water customers who reside in Wake Forest.

The first phase of the pressure zone switchover is scheduled to begin at 6 a.m. on Wednesday, Nov. 17. Phase 1 encompasses the area along Capital Boulevard, from the intersection of Caveness Farms Road, north to Old NC 98 Highway, westward to Wake Union Church Road and the new NC 98 Bypass, including the following subdivisions, developments, businesses, and shopping centers:

- Caveness Farms
- Villas at Caveness Farms
- Lowe’s Home Improvement and Verizon
- Crenshaw Pointe
- Retail Drive (Capital Plaza, Target, Home Depot Shopping Center)
- Crenshaw Manor
- Crenshaw Hall Plantation
- Wakefield 9th Grade Center
- Hampton Park
- North Park

A map of the area affected by the Phase I pressure zone switchover is available for viewing on the Town’s website at www.wakeforestnc.gov/water.aspx and at the Customer Information Desk in the lobby of town hall, 301 S. Brooks St.

The pressure zone switchover will produce at least 80 pounds of water pressure for the approximately 740 City of Raleigh water customers in the Phase 1 area. Officials say that

although property owners will likely consider the water pressure increase beneficial, they should take precautions to prevent potential problems.

The North Carolina Plumbing Code requires a pressure reducing valve (PRV) on all water services with a delivery pressure of greater than 80 pounds of pressure. Residents and businesses should verify whether they have a pressure reducing valve, and if not, have one installed. The verification and/or installation of the pressure reducing valve is the responsibility of the homeowner and business owner.

From now through Tuesday, Nov. 16, the City of Raleigh will reimburse homeowners up to \$275 for the cost of the installation of a pressure reducing valve for properties that do not have one. The reimbursement is limited to the actual cost associated with installation of the pressure reducing valve or \$275, whichever is less. Business owners are not eligible for reimbursement.

Homeowners seeking reimbursement should submit the invoice for the work or a copy of the invoice with the PRV Cost Reimbursement Application to City of Raleigh, Attention: Jewell Wiggins, Public Utilities Department, Water Pressure Increase Project (Phase I), PO Box 590, Raleigh, NC 27602. Applications are available for download on the Town's website at www.wakeforestnc.gov/water.aspx and may also be obtained at the Wake Forest Town Hall, 301 S. Brooks St.

All property owners are urged to check their plumbing system to identify components that may be prone to failure during the pressure increase. According to Raleigh Public Utilities officials, recent experience suggests that washing machine hoses are the most vulnerable components of the plumbing system.

Later this week the City of Raleigh plans to mail a letter to all affected property owners concerning the water pressure increase. The mailing will include a map of the affected area and a PRV Cost Reimbursement Application. If you are a property owner in the Phase 1 area, and you do not receive a notification letter from the City of Raleigh, or if you would like more information, contact City of Raleigh Public Utilities Construction Projects Administrator Perry Allen at (919) 831-6144 or Perry.Allen@raleighnc.gov.

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About the Wake Forest and Raleigh Water and Sewer System Merger

In July 2005 the Town of Wake Forest and the City of Raleigh merged their water and sewer systems. In accordance with the regional utility plan, the City of Raleigh assumed sole responsibility for operating, maintaining, improving and expanding the water and wastewater collection system that serves the Town of Wake Forest. Since then, the two municipalities have worked together to refine a schedule of upgrades and improvements to Wake Forest's water and sewer system.

The City of Raleigh owns and operates the water and wastewater system that provides service to residents within the urban service area designated for the Town of Wake Forest. The Town retained authority concerning when and where new water and sewer services can

be extended to support growth and development within its planning and zoning jurisdiction, subject to conditions in the inter-local agreement.

For more information about the Town of Wake Forest, contact Public Information Officer Bill Crabtree at (919) 435-9421 or bcrabtree@wakeforestnc.gov.