Residential Utility Application

TOWN of WAKE FOREST

DOCUMENT REQUIREMENTS:

Homeowners: ☐ Picture I.D. ☐ Proof of property ownership | **Renters:** ☐ Picture I.D. ☐ Copy of lease (first page only)

DEPOSIT REQUIREMENTS FOR RENTERS:

A credit check will be conducted to determine if a deposit will be required. If necessary, applicants can meet the deposit requirements in one of three ways:

a. $200 (deposit refunded to account upon request providing the account has had no more than two (2) late payments in the past twelve (12) months.
b. Two (2) current letters of credit which reflect good payment history. One (1) letter must be from a utility company.
c. Wake Forest Pre-Pay Power. No deposit; a minimum of $50 is required to start service. (See Wake Forest Pre-Pay Power application for details.)

REQUIRED OF ALL CUSTOMERS: Minimum one (1) day's notice

APPLICANT'S NAME | SOCIAL SECURITY NUMBER | DATE OF BIRTH

DRIVERS LICENSE NUMBER | APPLICANT'S PHONE NUMBER | APPLICANT'S CELL NUMBER

CO-APPLICANT'S NAME | CO-APPLICANT'S SOCIAL SECURITY NUMBER | CO-APPLICANT'S DATE OF BIRTH

CO-APPLICANT'S DRIVERS LICENSE NUMBER | CO-APPLICANT'S PHONE NUMBER | CO-APPLICANT'S CELL NUMBER

SERVICE ADDRESS

MAILING ADDRESS (if different from above)

OWNER OF PROPERTY | OWNER'S PHONE NUMBER

PREVIOUS ADDRESS | HOW LONG AT THIS ADDRESS?

APPLICANT'S EMAIL ADDRESS | CO-APPLICANT'S EMAIL ADDRESS

DATE YOU WISH SERVICE TO BE CONNECTED

Have you previously had utility services with the Town of Wake Forest? ☐ Yes ☐ No

If answer is yes, please provide name listed on previous account: _____

I understand and agree that ALL utility bills are due when mailed by the Town of Wake Forest. A $5 late fee or 2% of the bill, whichever is greater, will be charged for payments not received by the day following the due date. **Failure to remit payment by the 15th day following the due date can result in termination of service.** To reinstate terminated service, payments in full and a delinquent fee will be due and payable. The town will only perform such reconnections between 8 a.m. and 5 p.m. Monday through Friday.

SIGNATURE OF APPLICANT | DATE

METHOD OF DEPOSIT: ☐ Cash ☐ Check ☐ Credit ☐ Letters of Credit Accepted by _____

A new service fee of $15 plus tax will appear as an adjustment on your first bill and is non-refundable.

I am interested in signing up for….

- ☐ e-Bill
- ☐ Equal Payment Plan
- ☐ Automatic Bank Draft
- ☐ Heat Pump/Water Heater Rebate Program
- ☐ Load Management Program
- ☐ Home Energy Audit
- ☐ H.O.P.E. Contributions
- ☐ NC GreenPower Contributions
- ☐ Area Light Services

WakeForest POWER
A Division of the Town of Wake Forest 301 S. BROOKS ST. WAKE FOREST, NC 27587 | 919.435.9400 | fax 919.435.9489 | **www.wakeforestnc.gov**