

Choose an  
easier way  
to pay.

ONLINE UTILITY BILL PAYMENT



TOWN *of*  
WAKE FOREST

# Online Utility Bill Payment

The Town of Wake Forest is pleased to offer online utility bill payment, a convenient e-government service for utility customers. Access is fast, easy, and secure.

## Advantages

The online utility bill payment service is available 24-hours-a-day, 7-days-a-week. From the comfort of your home or office you can:

- Pay your utility bill with a MasterCard or Visa credit card or a debit card with MasterCard or Visa logos. **Payments are credited the next business day.**
- View your bill, current balance, and due date.
- Access your billing history, payments, and charges.
- View historical consumption data.

## Getting Started

All Wake Forest Power residential and commercial utility customers are eligible to make online payments. Getting started is easy. Visit the Town of Wake Forest website at [www.wakeforestnc.gov](http://www.wakeforestnc.gov), click on "Online Services" and follow the simple instructions. You will create a user profile, including a username, password, and security question. Once enrolled, you will receive an email notification confirming the creation of your online account record, username and password. You will then be prompted to provide your utility account number and service address. When entering your address, be certain to enter it exactly as it appears on your bill.

The enrollment process only takes a few minutes, so sign up today. There's no time like the present to start saving time and money!



**WakeForest**  
**P O W E R**

A Division of the Town of Wake Forest

TOWN of WAKE FOREST  
301 S. Brooks St., Wake Forest, NC 27587  
(919) 435-9400  
[www.wakeforestnc.gov](http://www.wakeforestnc.gov)